

Client Overview

OMERS is one of Canada's largest pension plans, managing \$53 billion in net assets on behalf of 400,000 members. OMERS partnered with N8 Identity in 2008 to implement and manage their enterprise IAM framework servicing employees, external stakeholders, investment partners and more than 400,000 external pension plan members. N8 Identity delivers ongoing innovation and value through development and phased implementation of a strategic IAM roadmap. Specific initiatives underway include the addition of new scalability and high availability to IAM services and development of a federation model to extend business services to partners.

Services Provided

- Implemented a complete IAM framework to manage authentication and authorizations for application services used by employees, customers and strategic partners
- Ongoing IAM suite management, including change requests and problem management
- Architecture design and professional services support for scalability and availability improvements relating to business growth
- Development of an IAM roadmap linking IAM initiatives to strategic objectives and business value

Solution Details

- All project phases including Requirements, Analysis, Design, Construction, Testing, and Deployment
- Implementation of a Federation model that bridges internal Single Sign-On model with shared business services to external users
- Managed Services desk that provides 24/7 support for IAM infrastructure and applications

Results

- Successful IAM services integration to allow real-time self-registration, automated provisioning and management of personal information for user in custom business applications
- Scalable IAM framework that supported exceeding service adoption goals with over 25,000 active members using web services that previously leveraged traditional mail and phone methods for pension plan information
- Implemented a federation model that will allow internal business units to extend services in a standard way to partners and customers
- Implemented a high availability capability and software upgrades in support of continued business and service growth

Contact

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