

CAREER OPPORTUNITY

TECHNICAL BUSINESS ANALYST

Position Summary

N8 Identity, Canada's leading identity and access management expert, is looking for a Technical Business Analyst to join its dynamic team. A key member of our Professional Services department, the Technical Business Analyst will translate our clients' business management processes into practical and effective software requirements. An excellent communicator, N8 Identity's Technical Business Analyst will liaise with internal teams and external clients to deliver functional requirements, like GUI, screen and interface designs. The successful candidate will also possess the technical skills needed to analyze data and understand technical specifications.

Position Responsibilities

- Elicit requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis
- Critically evaluate information gathered to distinguish user requests from the underlying true needs
- Proactively communicate and collaborate with customers to analyze information needs and functional requirements and deliver the following artifacts as needed: business requirements document, use cases, GUI, screen and interface designs
- Interpret customer business needs and translate them into application and operational requirements
- Develop specifications according to standard templates, using plain language
- Collaborate with developers and subject matter experts to establish the technical vision and analyze tradeoffs between usability and performance needs.
- Act as liaison between the customer, technology teams and support teams
- Update clients on the product and the implementation status, as appropriate
- Working with clients post implementation for user testing, debugging, support, and maintenance
- Assist with development and delivery of technical training designed to enable/educate Employee Lifecycle Manager® implementation partners

Qualifications

Excellent English communication skills (both written and verbal), a strong work ethic and a positive attitude are a must. In addition, the following qualifications are required:

- University degree, college diploma or minimum 3-5 years of relevant work experience
- Experience in creating test scripts based on real customer scenarios
- Experience/understanding of business process reengineering and business modeling concepts, business systems development and analysis
- Awareness of business and IT strategies related to implementing system enhancements
- Strong communication and writing skills, including solid experience in writing functional and technical specifications
- Self-motivated - ability to handle projects with limited supervision
- Exceptional organizational skills - ability to manage timelines for multiple projects
- Flexibility to work at client locations - generally located within the GTA and occasionally elsewhere in Canada/US

What Makes N8 Identity A Great Place to Work?

- You will never get bored in our fast-paced and challenging environment
- We are the largest dedicated IAM firm in Canada – you will work with experts at the cutting edge of the IAM industry
- We have a comprehensive benefits package and you can apply for enrollment right away

N8 Identity Profile

N8 Identity delivers measurable business value through identity and access orchestration. N8 Identity's Employee Lifecycle Manager™ (ELM™) platform manages identity governance through the complete lifecycle of a user within an organization: onboarding, change in responsibility, ad-hoc self-service and offboarding. This proactive process-based solution provides improved compliance, security, visibility and decision support to business managers. Augmenting its clients' existing infrastructure, ELM™ is ready-to-use and delivered as a managed service, resulting in accelerated implementation and quicker time to value. N8 Identity is a privately held company headquartered in Burlington, Ontario. For more information, please visit www.n8id.com

To Apply

While all applicants are thanked for their interest, only those chosen for interviews will be contacted.

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