

Ready to be a big fish in a small pond? Join N8 Identity, a trailblazer in Identity and Access Management with unmatched expertise for over 25 years! We pride ourselves in providing flexible and scalable solutions to more than 100 global customers, protecting over a billion identities. Our innovative vision for Autonomous Identity Governance excites our customers and partners, while our secure solutions continue to safeguard and empower their operations. Together, we will continue to push boundaries and deliver leading-edge technologies and services that elevate businesses to the next level.

As an **Identity Specialist – API Security** in our Professional Services department, you'll collaborate with an agile team to deliver identity-focused cybersecurity solutions. Engaging directly with clients, you'll thrive in a dynamic, fast-paced environment where new challenges and opportunities arise daily. Our team embraces collective accountability and personal ownership, empowering each member to assume leadership roles, take initiative and self-manage their work. Supported by a culture of open dialogue, knowledge sharing and mentorship, we foster a positive environment for continuous learning and growth.

Your first assignment will involve managing an API Gateway implementation. In this capacity, you will be responsible for ensuring the confidentiality, integrity, and availability of the API gateway solution. You will proactively monitor and address any issues, while also implementing enhancements to meet evolving requirements. By actively participating through the managed services lifecycle, your contribution will be crucial in safeguarding customer data and prioritizing their best interests.

### Your responsibilities:

- Deliver front-line API gateway management services, troubleshoot a wide range of issues involving mobile, browser and system-based business and consumer applications on premise and in the cloud
- Respond swiftly to mission-critical issues, prioritizing the confidentiality, integrity, and availability of client resources
- Drive enhancements by collaborating with external teams to integrate systems and databases for seamless application onboarding
- Optimize gateway configurations and develop logical policies, strengthening security measures through fine-tuning of access controls
- Manage multiple environments, ensuring system are up-to-date, certificate renewals, and optimal performance
- Communicate change requests, incident follow-ups, root cause analysis and impact assessments to clients, ensuring clarity on timelines, deliverables, and mitigation strategies
- Adhere to ITIL best-practices when investigating, documenting, and managing the environment

### You ideally have:

- Bachelor's degree in computer science, software engineering, information technology or related field
- Familiarity with web services: HTTP, SOAP, REST, XML, JSON
- Proficiency in working with intricate logical structures and data models to solve problems effectively
- Understanding of security concepts: authentication, authorization, MFA, PKI (certificates), OSI Application Layer
- Knowledge of networking concepts: routing, subnetting, load balancing, caching, LAN/WAN, VPN, DNS

- Demonstrated ownership mindset and a results-oriented work ethic
- Strong independent problem-solving skills, adept at discovering tools and approaches to tackle new challenges
- Experience in effectively managing client expectations, providing rapid responses, and navigating problem management workflows
- Passion for cybersecurity and staying updated with the latest technologies and trends
- Excellent verbal and written communication skills in English
- Flexibility to potentially work on-site at client locations, primarily within the GTA, with occasional travel within Canada/US (Note: Currently not required)

### Useful experience:

- API gateway solutions: Layer 7, APIgee, Microsoft API, Kong
- Security protocols: OAuth, OpenID Connect, SAML, WS-Fed
- Identity solutions: Broadcom, Okta, Microsoft Azure, Oracle, Sailpoint
- Cybersecurity concepts: cryptography/encryption, SIEM, Zero Trust, RBAC
- Network infrastructure: firewalls, load balancers, monitoring, threat protection tools
- ITIL concepts: ITSM, ITAM
- ITSM tools: Service Now, Jira
- Virtualization tools: Kubernetes
- Application/web servers: Jboss, Wildfly, Apache, IIS
- Databases: SQL, MS SQL Server, MySQL, JDBC
- Directory services: LDAP, OpenLDAP, Active Directory
- Platforms: Windows, Linux
- Programming languages: Java, JavaScript, C#

### What to look forward to:

- Work with some of the most experienced thought leaders in the industry
- Working with some of the largest companies and organizations in Canada and Worldwide
- Opportunity for remote work
- Opportunity to participate in an eligible bonus program tied to the success of the organization
- Opportunity to participate in the after-hours support program
- Incentives to complete training programs and achieve industry (e.g. CISSP, P.Eng) or product specific identity solution certifications
- Abundant technical and career growth opportunities
- Team activities, lunches, game nights, always open to new ideas

To apply, kindly submit your application to: [careers@n8identity.com](mailto:careers@n8identity.com)